

Shankend Holiday Cottage

Hawick, Scottish Borders, TD9 9UA

Telephone: 01450 370222 **Email:** evelyn.chelley@ambamail.com

Booking Terms & Conditions

- A provisional booking will be held for 5 days until I receive the booking form with deposit, at which stage I shall confirm the booking by post or email.
- A non-refundable £100 deposit is required for each booking. The balance will be due 4 weeks prior to the arrival date, no reminder will be sent. If you are booking within 4 weeks of your arrival then the full amount is required.
In the event of cancellation, I shall try to re-let the cottage, in this case I shall return the balance. However if I am unable to re-let the cottage the full rent shall be forfeited.
- Shankend Cottage is strictly non-smoking.
- We are happy to welcome pets at Shankend by prior arrangement only. £50 bond please on booking. Dogs are not allowed upstairs in the house. They must never be left in the house unattended. As part of the agreement we ask that you are considerate, clean up any mess, and keep dogs under control.
- Please let me know of any spills, damages or breakages as soon as possible, this will allow me to repair or replace more quickly for you and the next holiday guests.
- Prices are in U.K sterling and include bed linen, towels, heating, logs and electricity. Also provided are tea towels, dish cloth, initial washing up liquid, kitchen roll and toilet roll.
- Arrivals 4pm onwards
- Departures by 10am prompt please, this is crucial to be prepared for the next guests. I ask as part of the booking agreement that you leave the cottage as clean and tidy as possible and place refuse bins at the end of the drive. This is always greatly appreciated
- No responsibility is accepted by the proprietor/s for any accidents or mishaps to persons or property whilst on the premises or whilst engaged in any activity that could cause illness or injury to yourself or other persons whilst on the premises